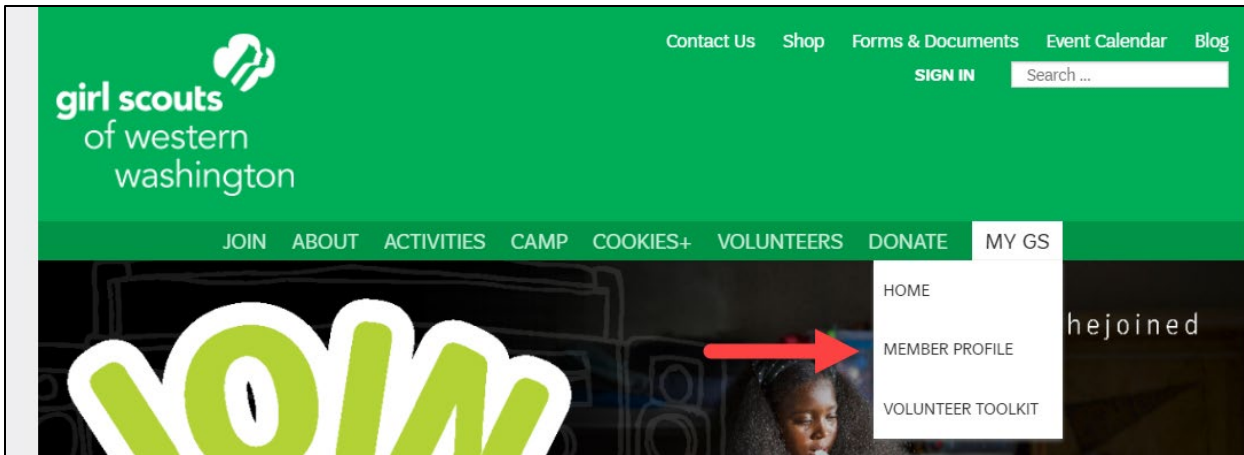


Renewal Steps - Family

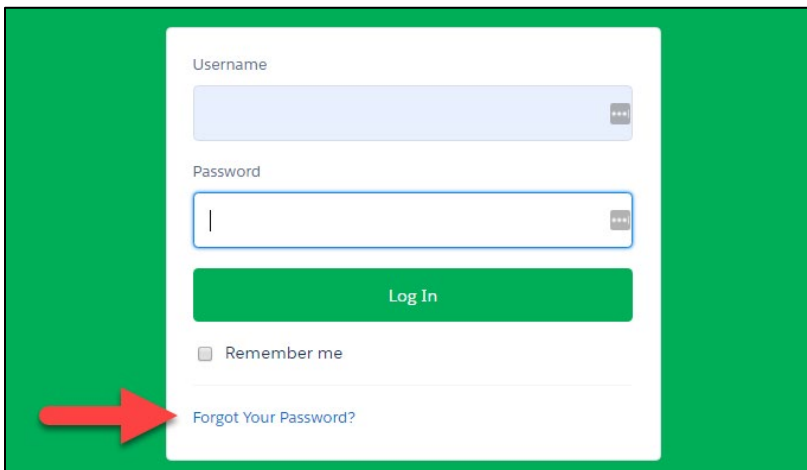
Need assistance? Our Customer Care Team is available if you need help with any part of the process. You can reach them at 800-541-9852 or CustomerCare@girlscoutsww.org.

Step 1



Navigate to the Girl Scouts of Western Washington home page – www.girlscoutsww.org. Then, you'll need to log into your My GS Member Profile by clicking on the yellow My GS, and then on Member Profile.

Step 2

A screenshot of the login form on the Girl Scouts of Western Washington website. The form is white with a green background. It contains a 'Username' field, a 'Password' field, a green 'Log In' button, a 'Remember me' checkbox, and a 'Forgot Your Password?' link. A red arrow points to the 'Forgot Your Password?' link.


Your username is the full email address at which you receive Girl Scout communications. Only one adult per household has access to My GS. If you've forgotten your password, or if this is your first time logging into My GS, click on the Forgot your Password? link. Then enter your email in the Username box. If you do not receive a password reset email within 5 minutes, reach out to our Customer Care team for assistance.

Step 3

MEMBERSHIP TROOPS FAMILY PROFILE ACTIVITIES MY ACTIVITIES CHANGE PASSWORD LOG OUT MyGS

Test123 Household

Do you need to change any profile details for members of your household?
[EDIT PROFILE DETAILS FOR/OF HOUSEHOLD MEMBERS](#)

Current Membership Year Oct 1, 2018 to Sept 30, 2019  CURRENT YEAR -

Name	Participation	Status	Renewal Choice
Jessica Test123	Troop 33336 Add/Change Troops	Current	
Karen Test123	Adult Membership	Current	
	Assistant Leader Troop 33336	Inactive	

You are now on your family membership tab. This page shows any family members who have a Girl Scout membership. Active troops and roles have a status of current, past roles and troops have a status of inactive. To renew for next year, look for the drop down at the top of the family list that says “current year” and change this drop down to “next year.”

Step 4

Membership Year Oct 1, 2019 to Sept 30, 2020 NEXT YEAR -

Name	Participation	Status	Renewal Choice
Jessica Test123	Troop 33336 Add/Change Troops	Time to Renew for 2020	Renew Now Renew Now Renew Later ----- Don't Renew - Cancel
Karen Test123	Adult Membership	Time to Renew for 2020	
	Assistant Leader Troop 33336	Inactive	
	Adult Members Troop 33336 Add Role	Time to Renew for 2020	Renew Now

[CONTINUE](#)

Now you are looking at the options for renewing your family! Any troop participation or volunteer role that was current on the previous page will show up here with a drop down menu next to it.

There are three options on the drop down menu.

- Renew Now = Renew this person now. If you have multiple volunteer roles, you can renew them all at once. You'll only be charged the membership fee once per member, no matter how many volunteer

roles your or your family members may hold. If you're a Lifetime member, remember you still need to renew your role for next year! Lifetime members will not be charged when they renew their roles.

- Renew Later = Use this if a girl or volunteer hasn't decided yet if they are returning for next year, or if you plan to renew them at a later date.
- Don't Renew – Cancel = Only use this if you are sure a family member is not going to continue as a member next year. This will cancel their membership, their troop participation, or any volunteer roles effective October 1, 2019.

If the drop down menu is missing for anyone in your family who you believe should be eligible for renewal, contact our Customer Care team for assistance.

Once you have made selections for each family member, troop, and role, click the green Continue button.

Slide 6

You are now on the Girl Scout Promise and Law screen. Accept by clicking Continue.

Slide 7

Financial Assistance

We believe Girl Scouting should be accessible to all families, and financial hardship should not be a barrier to participation. Local councils offer limited funds to cover the cost of an annual membership for those who need it most. Specific criteria may apply.

Click here for more information on your local council's [financial assistance policy](#).

Would you like to upgrade to a Lifetime Membership for Karen Test123?

Lifetime Membership (\$400)

Volunteer (10+ years) and Girl Scout Staff Lifetime Membership (\$200)

Young Alumnae Lifetime Membership (\$200)

I do not wish to upgrade my membership at this time

Name	Item	Request Aid	Total
Jessica Test123	Girl Membership (Valid 10/1/2019 - 9/30/2020)	<input type="checkbox"/>	\$25.00
Karen Test123	Adult Membership (Valid 10/1/2019 - 9/30/2020)	<input type="checkbox"/>	\$25.00
Total			\$50.00

You have reached the payment screen. You can choose to add a donation to your membership purchase, or to select not at this time. If you or anyone in your family are upgrading to a Lifetime Membership, you can do so on this page. Read the different options carefully before selecting a Lifetime Membership.

Next is the Financial Assistance section. If you have already submitted a 2018-19 Financial Assistance Application, just check off the financial aid box for each family member who receives financial assistance so we can process your grant. If you haven't filled out a 2018-19 application yet, after you're done renewing head over to www.girlscoutswv.org/financialassistance to submit one!

If you are not requesting Financial Assistance, or are only doing so for some family members, scroll down to the Payment section. On this screen you will enter your payment information. Once you're done, click Continue.

Slide 8

You are now on the final confirmation screen! Review your renewals, and if you selected anyone by accident, use the green x to remove them from the transaction. Otherwise, click submit to process your payment. It may take a moment for your payment to process, so please be patient!

Slide 9

You're done! You'll receive a confirmation email shortly with your receipt. Welcome back to another year of fun and exploration with Girl Scouts!