

 GETTING HELP

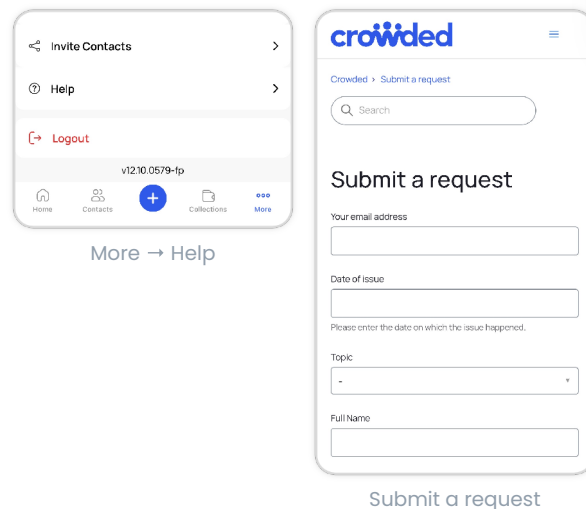
How to reach Crowded support

This guide is for Girl Scout troop leaders and volunteers using Crowded. If you have a question about your troop account there are two easy ways to get in touch with our support team.

Option 1 — Submit a request in the app

Three quick steps, right from the Crowded app on your phone.

- 1 Tap More, then Help**
In the bottom navigation bar, tap **More** (the **...** icon on the far right, next to Collections). On the menu that opens, tap **Help**.
- 2 Fill out the request form**
On the **Submit a request** page, complete each field: your **email address** (where we'll reply), the **date of issue**, a **topic**, and your **full name**.
- 3 Describe your issue and submit**
Add a short description — the more detail, the faster we can help — then tap **Submit**. Your request goes straight to our support team, and we'll reply by email.



Option 2 — Email us directly

Not near the app, or prefer to write it out? Send us an email any time.



EMAIL SUPPORT

support@bankingcrowded.com

Include your troop name, the date of the issue, and a clear description.

What happens next

- **We'll get back to you by email**
Look for a reply from the Crowded support team at the email address you gave us.
- **Keep an eye on your inbox**
Check your spam or promotions folder if you don't see our reply, and reply with any new details.