

Welcome to the Girl Scouts of Western Washington Program Credits Guide 🍪 💳

Girl Scouts of Western Washington has partnered with Crowded to issue Program Credits to Girl Scouts in the form of virtual cards accessible through the Crowded app that can be used only in approved systems to support Girl Scouting experiences. Through the Crowded app, Girl Scout caregivers can track account balances and transactions for all Girl Scouts in their household. Check out this guide to learn how to access the Crowded app and view card details to process in approved systems.

Crowded app access is associated with the email address and phone number of a Girl Scout's primary caregiver, as listed in Girl Scouts of Western Washington's membership database.

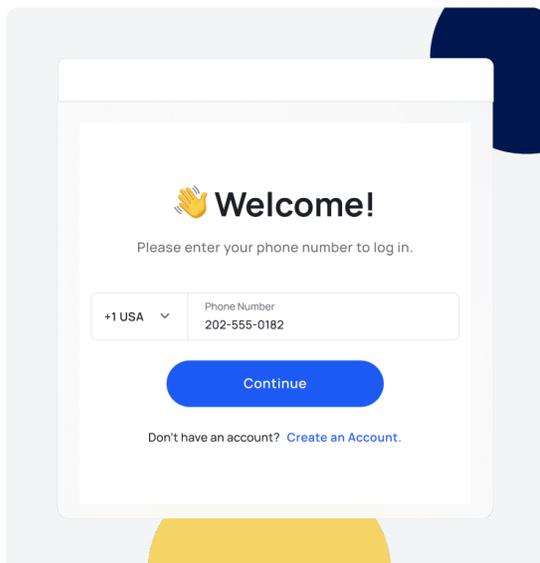
Have multiple Girl Scouts? Program Credits for all Girl Scouts in the household are managed under one virtual card accessible to the primary caregiver.

Here's a step-by-step to getting started:

1. Download the Crowded Banking app from the app store



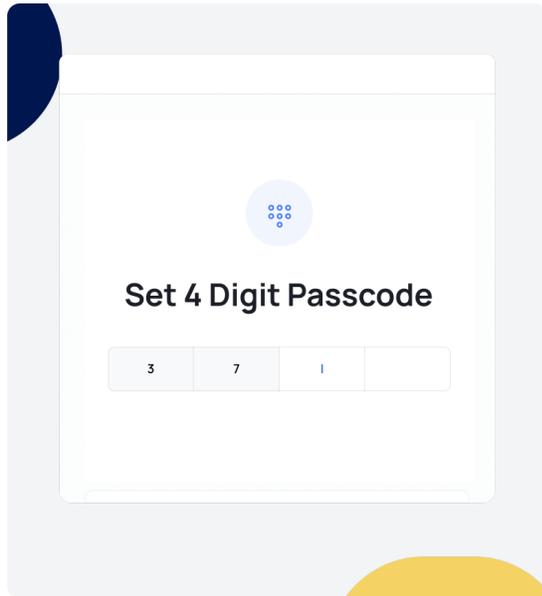
2. Log in to the Crowded app using your mobile phone number.



Girl Scouts of Western Washington has already added primary caregiver information to the Crowded system and created your account. If logging in with your phone number does not work, please contact customercare@girlscoutsww.org to ensure you were registered, and under which phone number.

3. Create a Passcode

Once you've logged in, you'll be prompted to create a 4-digit passcode to keep your account secure. Please keep a record of this code, as it is used for accessing card details within the app.



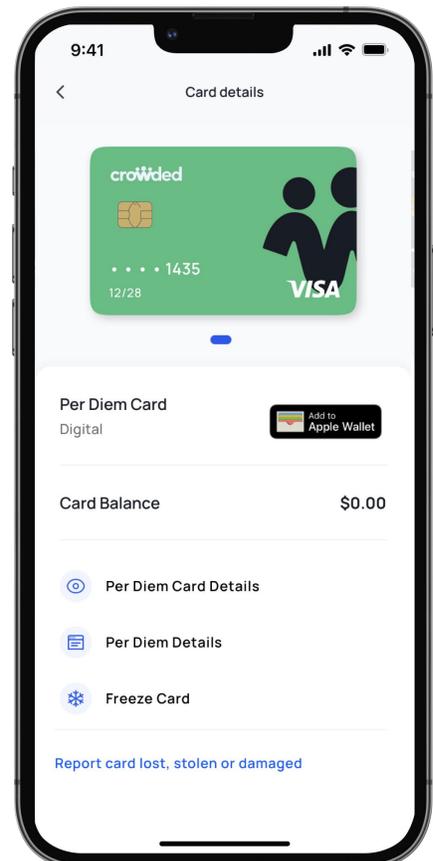
Optional

Set up biometric recognition for easy logins (if your phone allows) by clicking on "More" on the main dashboard of the Crowded app. Then select "Security" and enable facial recognition (Face ID) or fingerprint authentication. If you already have biometric recognition enabled on your phone, it will connect automatically.

4. Access Card Details

View your 16 digital card number, CVV, and expiration date in app

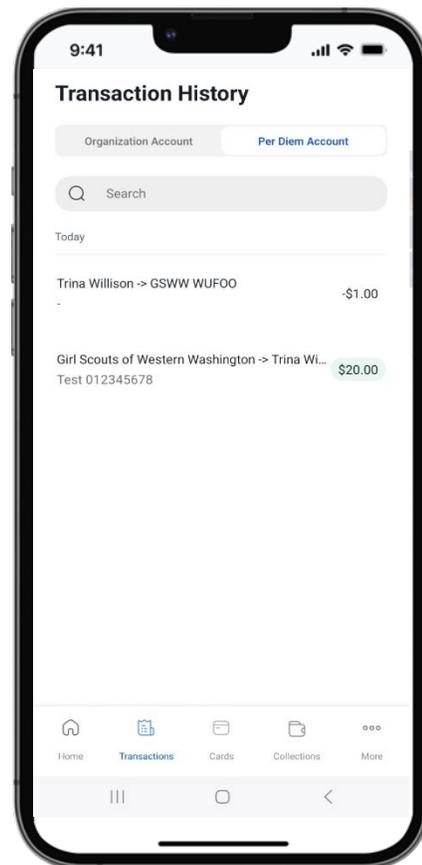
1. From the home screen, click 'Details'
2. Scroll down to the 'Cards' section and click on the card there.
3. Note the expiration date on the card image presented.
4. On the Card Details page, click on "Per Diem Card Details"
5. Upon verification, you can view the card number and CVV.



5. Viewing transaction history

Transactions, when Program Credits are added and when payments are processed, can be viewed within the mobile application.

1. Login to the app
2. From the home screen, scroll down to “Transaction History”
3. Click on the “Per Diem Account” tab on the right side
4. When Program Credits are added, your Girl Scout’s first name and GSUSA ID will be present with the transaction.
5. Have multiple Girl Scouts? Transaction History can be reviewed to confirm when Program Credits are added for each Girl Scout by reviewing the name associated with the transaction.



How to Spend Program Credits

Program Credits can be used for qualifying Girl Scouting expenses within approved Girl Scout payment systems. Virtual card information will process in approved systems as a credit/debit card.

Reference the email received from Girl Scouts of Western Washington when Program Credits were earned or visit www.girlscoutsww.org/programcredits for more details about qualifying expenses.

Please note: Crowded is used by a variety of organizations and the automatic system emails are not specific to our Program Credits. Our virtual cards will only process in approved systems for qualifying Girl Scout expenses.