

Digital Cookie®

Training Material Index for LBB Council Volunteers

Registration

Volunteer Login	Tip Sheet
Forgot Password/Password Reset	Tip Sheet
Unlock Account	Tip Sheet
No Registration Email	Tip Sheet

Site Use

Service Unit Access	Tip Sheet	
Troop Dashboard	Tip Sheet	Video
Troop Site Setup/Links	Tip Sheet	Video
Troop Refunding Orders	Tip Sheet	Video
Troop Cheers	Tip Sheet	

Mobile App

Mobile App Troop	Tip Sheet	Video
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Customer Support Help

eBudde™ Site Help (eBudde Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)	<ul style="list-style-type: none"> • Troop Product Manager eBudde Step-by-Step Guides • Service Unit Product Manager eBudde Step-by-Step Guides
Direct Shipped & In-Person Delivery Order Inquiries	<ul style="list-style-type: none"> • Order Status Page • Contact Customer Support with an Order Issue
 Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	<ul style="list-style-type: none"> • Click the customer support button for step-by-step instructions, tutorials, videos, tip sheets, and chat live with a representative or submit a support request for additional assistance. • Contact Customer Support with a System Issue
Digital Cookie Registration & Account Information Support	<ul style="list-style-type: none"> • Contact Customer Support with Registration Issue • Contact Customer Support with Account Information Issue
Other	<ul style="list-style-type: none"> • Contact Customer Support with Other Questions • Provide Feedback to Customer Support • Caregiver/Girl Scout Training Material Index